

**Statutory Performance Indicator Summary 07/08**

BVPI ref.	Description	Unit Type	Actual for 2006/007	Top 25% Target (Districts)	Top 25% Target (All England)	Target for 2007/08	Actual for 2007/008	Target for 2008/09	Target for 2009/10	Target for 2010/11
<b>COMMUNITY</b>										
2a	Level achieved against the Equality Standard for Local Government	0 - 5	2.00			2.00	1.00	2.00	3.00	
2b	Score against the Duty to Promote Race Equality checklist	%	84.21	79.00	84.00	89.00	47.00			
126a	Domestic Burglaries per 1,000 households	Number	6.47	5.00	5.80	5.03	6.80			
127a	Violent crime per 1,000 population	Number	14.57	11.40	13.10	8.79	31.20			
127b	Robberies per 1,000 population	Number	0.29	0.20	0.30	0.23	0.20			
128	Vehicle crimes per 1,000 population	Number	5.67	6.20	7.00	6.61	18.90			
174	Racial incidents recorded by authority per 100,000 population	Number	0.03			0.00	0.00	0.00		
175	Racial incidents resulting in further action	%	100.00	100.00	100.00	100.00	100.00	100.00		
225	Actions taken against domestic violence	%	63.00			72.00	82.00			
<b>HOUSING</b>										
63	Energy Efficiency - Average SAP rating of local authority owned dwellings	Number	74.00	72.00	72.00	72.50	66.53	73.00	73.50	
64	Private sector dwellings - returned to occupation	Number	139.00	55.00	95.00	100.00	62.00	100.00	100.00	
66c	Local authority tenants in arrears who have had Notices Seeking Possession served	%	18.70	13.61	16.55	18.00	22.02	16.00	15.00	
66d	Local authority tenants evicted as a result of rent arrears		0.19	0.17	0.20	0.20	0.32	0.18	0.16	
67	Homelessness Applications	%	95.10			97.00	90.47			
78a	Average time processing new claims	Days		24.0	24.5	25.0	18.4	25.0	25.0	
78b	Average time processing change in circumstances	Days	3.8	7.1	7.8	6.0	3.31	6.0	6.0	
183b	Average length of stay in hostels	Days	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
202	People sleeping rough on a single night within local authority area	Number	8.75	0.00	0.00	10.00	4.00	10.00	5.00	
212	HRA Re-Let Times	Days	38.0	25.00	26.00	30.00	33.50	29.00	28.00	
213	Homelessness cases prevented	Number	196.00	4.00	5.00	200.00	14.08	200.00	200.00	
<b>PLANNING</b>										
109a	Planning major apps determined in 13 weeks	%	71.83	80.71	80.65	65.00	65.57	60.00	Top 25%	Top 25%
109c	Planning other apps determined in 8 weeks	%	89.72	92.57	92.46	88.00	88.67	80.00	Top 25%	Top 25%
204	Percentage of appeals allowed against an authority's decision to refuse planning application	%	35.00	25.00	25.60	25.00	19.64	25.00	Top 25%	Top 25%
205	Score against the Planning Quality of Service Checklist	%	100.0	100.0	100.0	100.0	100.0	100.0	Top 25%	Top 25%
<b>ECONOMIC DEVELOPMENT</b>										
200b	Milestones met set out by the Local Development Scheme?	Yes/No	Yes			Yes	Yes	Yes	Yes	
219b	Conservation areas within the local authority area that have an up-to-date character appraisal	%	1.43	35.07	46.63	18.57	12.86	25.71	30.00	

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<b>RESOURCES</b>										
11a	Top 5% of earners within the council that are women	%	36.84	33.31	43.56	31.25	40.00	31.85	42.45	45.00
11b	Top 5% of earners within the council that are from ethnic minorities	%	0.00	3.70	4.53	0.70	2.50	0.70	2.50	3.50
11c	Top 5% of earners within the council that have a disability	%	0.00	6.25	5.49	2.50	2.50	2.50	4.50	5.00
12	Average number of working days lost to sickness absence per member of staff	Days	7.30	8.08	8.09	7.00	6.85	7.00	7.00	6.00
14	Early retirements / staff	%	0.52	0.00	0.18	2.00	0.13	2.50	2.50	2.00
15	Ill health retirements / staff	%	0.13	0.00	0.00	0.15	0.00	0.20	0.00	0.00
16a	Staff with disabilities	%	1.31	5.25	4.43	2.13	1.47	2.13	3.00	4.00
<b>FINANCE</b>										
8	Invoices paid on time	%	89.37	98.00	97.00	93.00	96.41	95.00	97.30	
9	Council Tax collected	%	98.20	98.60	98.48	98.25	98.20	98.30	98.35	
66b	Local authority tenants with over seven weeks of (gross) rent arrears as a percentage of the total number of council tenants	%	5.61	3.43	3.89	5.50	4.77	5.00	4.50	
79a	Benefit cases processed correctly	%	100.00	99.20	99.20	99.00	100.00	99.00	99.00	
79bi	Housing Benefit (HB) overpayments recovered as a percentage of HB deemed recoverable over-payments	%	78.43	81.71	80.61	73.00	67.67	74.00	75.00	
79bii	HB overpayments recovered as a percentage of the total amount of HB overpayment debt outstanding plus amount of HB overpayments identified during the period	%	44.67	39.02	38.38	62.00	38.33	62.00	62.00	
79biii	HB overpayments written off as a percentage of the total amount of HB overpayment debt outstanding plus amount of HB overpayments identified during the period	%	2.32			9.00	1.49	9.00	9.00	
<b>ENVIRONMENT</b>										
82ai	Household waste arisings sent for recycling	%	18.59	24.19	22.88	25.00	25.01	29.00	29.00	
82aii	Tonnage of household waste arisings sent for recycling	Tonnes	8,237.19	10,069.95	15,126.10	11,916.00	9,484.49	14,027.00	14,027.00	
82bi	Composting Rate	%	4.86	17.97	15.53	6	5.20	7.00	7.00	
82bii	Tonnage of household waste sent for composting or treatment by anaerobic digestion	Tonnes	2,152.07	7,513.87	8,770.30	2,900.00	2,254.64	3,600.00	3,600.00	
84a	Kilograms of household waste collected per head	Kgs	374.00	380.80	395.00	384.00	374.20	381.00	381.00	
84b	Change from the previous financial year in the number of Kgs of household waste production and the effectiveness of policies to reduce the growth rate	%	-4.29	-1.87	-1.78	-3.00	-2.50	-3.00	-3.00	
91a	Households served by kerbside collection (one recyclable)	%	98.0	100.0	100.0	98.0	98.0	100.0	100.0	
91b	Households served by kerbside collection (two recyclables)	%	98.0	100.0	100.0	98.0	98.0	100.0	100.0	
166a	Score against the Environmental Health checklist	%	90.00	100.00	100.00	91.00	93.00	92.00	96.00	
199a	Relevant land and highways assessed as having combined deposits of litter and detritus across four categories of cleanliness	%	13.3	6.0	7.0	13.0	12.2	12.50	12.00	

<b>199b</b>	Relevant land and highways from which unacceptable levels of graffiti are visible	%	<b>3.28</b>	0.00	1.00	2.50	<b>2.61</b>	2.50	2.50	
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<b>199c</b>	Relevant land and highways from which unacceptable levels of fly-posting are visible	%	<b>0.77</b>	0.00	0.00	2.50	<b>0.33</b>	2.50	2.50	
<b>199d</b>	Year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'	Number	<b>3.00</b>	1.00	1.00	3.00	<b>3.00</b>	2.00	2.00	

	Area of Note
	On Target
	Near Target
	Below Target/Area of Concern

Please note that for the purpose of the BVPP, what constitutes the Top 25% comparison data for each indicator has been taken from current running information that is to say, the 2006/07 audited data published by DCLG. In the case of the Satisfaction Survey indicators, both actual data and comparison data is based on the 2006/07 BV Satisfaction Surveys dataset.